

Distributor Certification Program



Automotive Collision Parts Distributor Certification Program

The NSF International Automotive Collision Parts Distributor Certification Program closes the supply chain gap between parts manufacturers and repair shops by addressing the key role distributors play in providing quality parts. The program was developed with input from collision repair shops, collision part distributors and insurers and is publicly supported by a leading body shop trade association. Key requirements include automotive parts traceability and recall processes.

The program details requirements for automotive parts distribution that reflect best practices. Certified distributors must have quality management systems in place that address traceability for critical parts, as well as service and quality issues with regard to all automotive collision parts including but not limited to aftermarket certified parts.

Program Overview

Requirements for distributors to earn NSF certification include:

- An ISO 9001 certified quality management system
- Business liability insurance requirement
- A part traceability and inventory tracking system connecting part and repair shop to assure that quality parts are shipped
- The ability to administer a manufacturer's recall
- Customer service procedures requiring timely order processing and communications

All NSF certified distributors undergo ongoing quality systems inspections to maintain certification.

Distributors meeting the certification requirements are able to use the NSF certified distributor mark on their website and promotional materials indicating they are an NSF certified distributor. Certified distributors also are included in NSF's online certification listings.

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Additional benefits:

- Cycle time benefits to customers - collision repair shops can rely on participating distributors to ship the right-quality part the first time, every time.
- Marketplace credibility with insurers and collision repair shops - the distributor's internal performance systems are certified by a leading name in automotive certifications.
- A certification program administered by dedicated staff with support from extensive audit and laboratory resources. NSF International Strategic Registrations is one of the largest certification bodies for the automotive industry in North America.
- The program was created by Automotive Body Parts Association (ABPA) and NSF.

The NSF Distributor Certification Program complements the NSF Automotive Collision Parts Certification Program, which certifies that automotive collision repair parts (e.g. steel bumpers, step bumpers, brackets, rebars, sheet metal, lighting and absorbers) meet rigid quality, safety and performance standards in terms of form, fit and function.

Contact Information

For more information about the NSF Automotive Collision Parts Certification and Distributor Certification Programs, call +1-734-827-6825 or visit nsfautomotive.com.