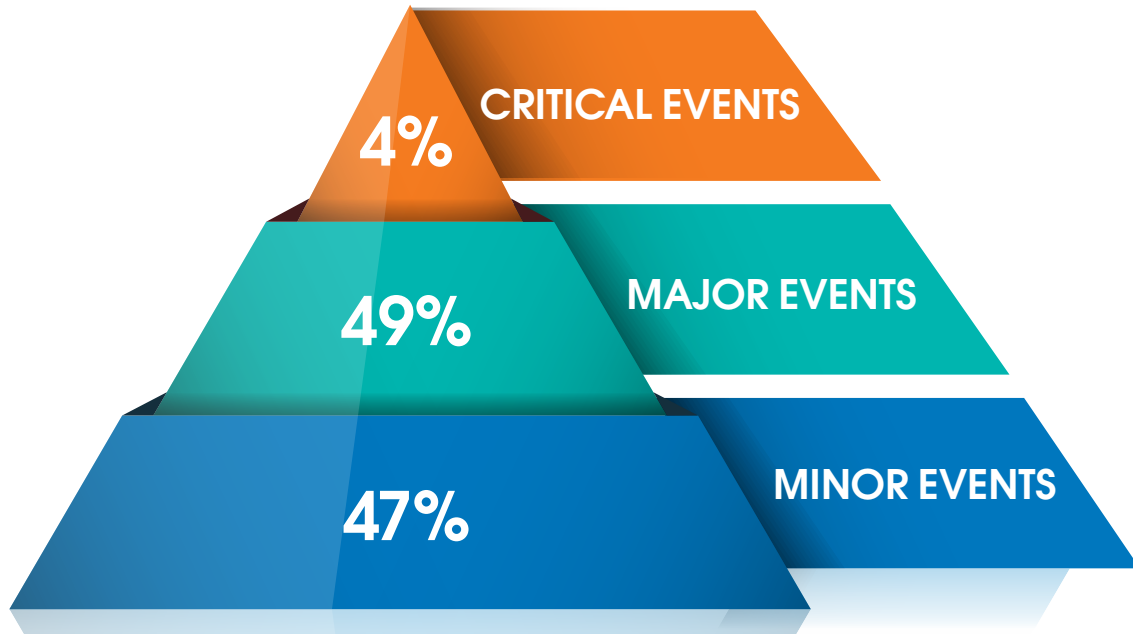


## EVIDENCE OF INEFFECTIVE INVESTIGATION TRIAGE



**Result:** Overstating risk, treating major and minor events in the same way, loss of focus on the most critical issues. Investigation backlogs persist.

## EVIDENCE OF EFFECTIVE INVESTIGATION TRIAGE



**Result:** Risk management principles are in place. Critical and major issues are appropriately managed. Investigation backlogs are eliminated.