



# ISO/IEC 27001 INFORMATION SECURITY MANAGEMENT

# ISO/IEC 20000 INFORMATION TECHNOLOGY MANAGEMENT

As your business grows, the security risk to your information assets also grows. Let NSF-ISR certification of your information security management systems (ISMS) or information technology management system (ITMS) bring your organization the sense of security you need to operate in a world of uncertainty. Whether you are protecting your own system or managing service for others, the professionals at NSF-ISR can help with services tailored to your needs.

## ISO/IEC 27001

ISO/IEC 27001 describes the internationally accepted model for managing information security management systems. The standard is applicable to all types of organizations, including commercial enterprises, government agencies and not-for-profit organizations.

A registered ISO/IEC 27001 ISMS is a business tool that reduces risk to your information assets by:

- > Integrating your organization's Information security/information technology programs
- > Providing one platform to manage the security compliance of regulations (such as Sarbanes-Oxley (SOX) and Department of Health and Human Services privacy rules (HIPAA))
- > Aligning information security with the overall business objectives

## ISO/IEC 20000

ISO/IEC 20000 is an international IT standard that allows companies to demonstrate excellence and best practices in IT service management systems. To certify, companies must set and achieve goals that show continuous improvement in their delivery of IT services. Certification does not focus exclusively on technology and the internal organization, but also considers the quality of services and client/customer relationships.

ISO/IEC 20000 certification is proof that your IT organization can:

- > Identify and respond to customer needs
- > Deliver services that can meet defined quality levels



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## NSF-ISR AND INFORMATION SECURITY EXPERTISE

NSF-ISR has the technical expertise and auditing experience to give your organization practical ideas for risk reduction. We provide:

- > **Business-Focused Auditing:** Our process is about making sure you meet internal business goals and objectives, customer requirements and conformance to the standard.
- > **Auditor Continuity and Consistency:** NSF-ISR assigns auditors to your organization on a long-term basis, and our stringent auditor training and ongoing evaluations ensure consistency of your audits.
- > **A Customer Focus:** Our award-winning customer service team helps plan, schedule and assist throughout the registration process.

Registration assures your senior management, clients and stakeholders that the risk to your ISMS and SMS ITMS is being effectively managed.

## INFORMATION SECURITY AND TECHNOLOGY SERVICES

NSF-ISR services support you from ISMS implementation through registration. Our services include:

- > **Gap Analysis:** Our services help determine implementation costs performed early in the implementation process.
- > **Conformance:** NSF-ISR can perform a one-time audit to confirm your ISMS or SMS meets the standards' requirements.
- > **Registration:** NSF-ISR can register your ISMS to ISO 27001 or your SMS to ISO/IEC 20000, giving you ultimate assurance of your design and conformance. An integrated management system that covers both IT service management as well as information security takes full advantage of the benefits of both standards and the plan, do, check, act (PDCA) model upon which both standards are built.

Let NSF-ISR put our expertise to work for you, providing information security and technology services and support through project development and implementation to registration.

For more information, visit [www.nsf-isr.org](http://www.nsf-isr.org) or contact: [information@nsf-isr.org](mailto:information@nsf-isr.org)

## NSF-ISR

A division of NSF International | 789 N.Dixboro Road | Ann Arbor, MI 48015 | [www.nsf-isr.org](http://www.nsf-isr.org)