FOOD SAFETY CULTURE
COVID-19 EMPLOYEE SURVEY

Employees are the backbone of your COVID-19 efforts
Engaged employees who understand your program expectations and appreciate the risks are more likely to adhere to your program, stay well and help you stay operational.

ASSESS YOUR EMPLOYEES’ ENGAGEMENT AND UNDERSTANDING
Please use the survey questions on the reverse of this page as a means to assess your employees’ engagement and understanding of COVID-19. The results of the survey may reveal critical gaps in how you’ve communicated and coached your employees.

Survey Results
Use the results to:

- Change how you’re communicating to and training your employees (method, timing, frequency, etc.)
- Change your coaching and supervising approaches
- Consider changes to your operations to control physical distancing and other infection prevention practices
- Consider other verification methods to ensure practices are being followed

Be sure to conduct a follow-up survey a few days after you’ve implemented improvements to see if employees’ perceptions and understanding have changed.

WE’RE HERE TO HELP!
Contact NSF if you’d like to discuss effective ways to deliver this survey.

As a global leader in food safety culture and employee engagement, we’ve seen how employee surveys can be used to drive improvements in culture. We know they can work and we hope these questions help you keep your employees safer and operations running.
EMPLOYEE SURVEY QUESTIONS

1. I have read and understand what is expected of me to keep myself and our production safe from COVID-19.  ☐ Yes  ☐ No

2. I think my company’s COVID-19 policies and expectations:
   a. Are appropriate to the level of COVID-19 risk
   b. Are excessive given COVID-19 risk
   c. Don’t go far enough given COVID-19 risk

3. I follow my company’s COVID-19 policies and expectations for employees:
   a. Almost always
   b. Most of the time
   c. Some of the time
   d. Rarely or never

4. Describe the reasons why you follow or do not follow the COVID-19 workplace policies:
   (check all that apply):
   a. I recognize the risk of contaminating others
   b. I feel safer when I keep the recommended distance – distancing works
   c. I cannot afford to be sick and not work
   d. I do not follow them because I don’t fully understand the policies
   e. I cannot because we lack equipment
   f. I do not have time to wash my hands as often as I should
   g. I do not believe the safety materials (plexiglass, gloves, mask, antiseptic gel…) work
   h. I do not follow because no one else is
   i. Other: ________________________________

5. Outside of work, the likelihood of me contracting COVID-19 is:
   a. High
   b. Medium
   c. Low

   If you said “high” please select all that apply:
   a. I use public transportation
   b. I handle money/shopping carts/etc. or assist people
   c. I live in a neighborhood with many COVID-19 confirmed cases
   d. My spouse or member of my family work for essential services
   e. Other ________________________________

6. What are the common mistakes you see most often?
   a. Forgetting to wash hands
   b. Not wearing gloves properly
   c. Face touching
   d. Not maintaining physical distance (6 ft)
   e. Still coming in to work, even though sick
   f. Other: ________________________________

For more information contact nsfcanada@nsf.org.