NSF International’s educational courses have one objective: to bring about change that drives improvements. We are passionate about providing you with the skills and knowledge needed to succeed in the future. Our focus is to change the way you behave and improve your performance in the workplace.

We have the depth, range and flexibility to meet all your needs. Training can be done as public courses, online eLearning or customized and delivered at your work location. Our public courses are held in the UK and across Europe. You also have the option of combining eLearning with our face-to-face sessions.

**WHY TRAIN WITH NSF?**

**Our course tutors**

Our tutors have over 20 years’ experience. Their decades of hands-on expertise is surpassed only by their passion for motivating and inspiring others. They understand your challenges and frustrations, and ensure you leave with your questions answered and your problems solved.

**Our quality**

Our objective is to provide the best programs of education available. The best venues, the best tutors, the best course material designed with you in mind and the best follow-up services. We consistently update our courses to stay current, which is reflected in client feedback.

**Value for money, time well spent**

Many of our clients keep coming back because they see the return on their investment. You will leave with the knowledge and confidence to change behaviors, improve workplaces as well as your careers.

**WHAT PEOPLE ARE SAYING**

*Thought the trainers were fantastic. It’s nice to see some people who are genuinely interested in increasing my capability. Hand on heart I learnt a lot more than I imagined I would over the last few days.*

Daniel Sicklen, Pharmaceutical GMP Audits and Self-Inspections

*The numerous practical examples from the previous experience of the tutors when they were inspectors were priceless. Another great NSF training course!*  

Paul O’Shea, A-Z of Sterile Products Manufacture

*Really great trainers, I learnt a lot about behaviors – including my own. I now feel motivated to make a difference.*

Rachel Linfoot, Changing GMP Behaviors
Here are some of our popular training topics. If you have a specific request that is not on the list, don’t hesitate to contact our team.

**QUALIFIED PERSON TRAINING**

Our QP training blends academic excellence and sound, industry-based experience with practical exercises, real case studies and site visits. All our QP courses can be customized and brought on-site, and can also be taken as stand-alone courses for CPD and technical development:

- Pharmaceutical Law & Administration
- Medicinal Chemistry & Therapeutics
- Formulation & Processing
- Pharmaceutical Microbiology
- Active Pharmaceutical Ingredients
- Mathematics & Statistics
- Analysis & Testing
- Pharmaceutical Packaging

- Pharmaceutical Quality Systems
- Practical
- Investigational Medicinal Products
- Role & Professional Duties of the QP

**PHARMACEUTICAL AUDITING**

From our foundation training that covers the essentials of internal auditing to our lead auditor training, we have you covered:

- Auditing QC Laboratories
- How to Audit – Bulk Biotech Operations
- How to Audit – Pharmaceutical Distributors
- How to Audit – Sterile Products Manufacture
- Internal Auditor Training
- Pharmaceutical GMP Audits and Self-Inspections (A CQI and IRCA Certified Training GMP PQS Lead Auditor Course)

**GOOD PHARMACEUTICAL PRACTICE (GXP)**

Covering all your GxP requirements through our range of interactive, fun and popular training:

- Good Autoclave Practices
- Good Clinical Practice
- Good Control Laboratory Practice
- Good Distribution Practice and Responsible Person
- Good Documentation Practices and Documentation Simplification
- Good Pharmacovigilance Practice
- Good Sterilization Practices
- Pharmaceutical GMP
PHARMACEUTICAL QUALITY SYSTEMS

Improve your pharmaceutical quality system and ensure compliance through our range of training:

- Changing GMP Behaviors
- Cost of Poor Quality
- Data Integrity and Governance Systems
- Deviation and CAPA Management
- EU and FDA Inspection Readiness
- Human Error Prevention
- Out of Specification Investigations
- Pharmaceutical Legislation Update
- Product Quality Reviews
- Rapid Change Control
- Regulatory Affairs for QA: Marketing Authorizations
- Regulatory Affairs for QA: Variations
- Quality Culture Change
- Quality Risk Management
- Supplier Management

TECHNICAL TRAINING

From our validation and sterile products training, to our hands-on biological and biotechnology training, we can cover all your requirements:

- Advanced Therapy Medicinal Products
- A-Z of Pharmaceutical Water Systems
- A-Z of Sterile Products Manufacture
- Cleaning Validation
- Computer System Validation
- Contamination Control: How to Protect Your Products and Processes
- Equipment Qualification and Process Validation: The Science and Risk-Based Approach
- GMP for Biological and Biotechnology Products
- GMP for Clinical Trials Manufacture and Supply
- Introduction to Validation
- Ongoing Stability Program
- Quality Risk Management for Sterile Products
- Statistical Process Control
- Statistical Testing

DOWNLOAD OUR NSF PHARMA APP

You can access all our training course information and book courses including eLearning through the NSF Pharma app. In addition, our app is the perfect way for you to stay up to date with the latest industry regulations and news.
CUSTOMIZED ON-SITE TRAINING

NSF is globally recognized as a provider of top quality on-site training. All our educational courses can be tailored to your specific needs and presented at your own site or blended with our eLearning offering. Over half of our programs are conducted at our clients’ locations.

Courses can last from half a day to five days and may be single events or a series of linked training modules delivered over a longer period as part of a major, organization-wide culture change program. Optimum attendance to maintain high levels of interaction is 10-25, although we are flexible to meet your exact needs.

The benefits of courses presented on-site include:

> **Reduced costs:** Travel and hotel costs disappear. You also control course duration and attendee costs.

> **Privacy and confidentiality:** We can discuss the challenges you and your colleagues are facing in total confidence and under your own confidentiality agreement.

> **Full customization:** Course content is designed to meet the needs of your products and processes, systems and procedures, and challenges and problems.

> **Local language:** In addition to English, we have the capability to present selected courses in German, French, Italian and Mandarin.

> **Changing behaviors and improving performance:** More of your people are educated to make a positive difference and impact company performance.

> **Ongoing support:** Following every course, you will have access to our subject matter experts to provide additional support and guidance.

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eLEARNING

Our eLearning supports and complements our face-to-face training programs. It includes short, targeted, highly focused “how to” sessions on common industry themes as well as introductions and overviews on topics essential for those new to the industry.

Study on the go, at home or at work at a time convenient to you. Learn from NSF’s trusted industry experts and take away tools and techniques that can be used instantly in the workplace.

**NSF’s eLearning is ideal for:**

> Employees new to the pharmaceutical industry

> Operational, analytical and laboratory staff unable to leave their workplace for long periods

> Experienced industry professionals looking for continuing professional development

We develop and maintain educational materials and provide resources to make sure you and your colleagues stay ahead of the most relevant industry trends. We can also provide customized eLearning for your specific needs.

For more information on available sessions, please visit our website, www.nsf.org/info/pharma-training
Did you know we also offer

TRAINING AND EDUCATION FOR THE MEDICAL DEVICE INDUSTRY?

NSF also offers a wide range of face-to-face and eLearning medical device courses. Training topics include:

- Auditor training including CQI/IRCA-certified Lead Auditor Training and Internal Auditor training (incorporating ISO 13485:2016, MDSAP, EU MDR and/or U.S. FDA requirements)
- Global medical device regulations including Australia, Brazil, Canada, Japan, United States, EU MDR and EU IVDR
- Quality management system training including CAPA deviations and writing nonconformities, risk management and design controls for medical devices and IVDs, medical device reporting and complaint handling

All training can be customized and delivered at your location. Visit www.nsf.org/info/md-training
CASE STUDY: U.S. AND EUROPE MODULAR TRAINING PROGRAM

Problem: NSF was approached by a global pharmaceutical company that wished to embed quality thinking into all aspects of its business. This was a proactive initiative with the aim of creating a quality culture across the organization.

Solution: We provided a series of 10 four- or five-day modules delivered in the same month at locations in the U.S. and Europe. The modules were:

1. Pharmaceutical Law
2. Investigational Medicinal Products
3. Pharmaceutical Quality Systems
4. Statistical Tools and Techniques for Quality
5. Microbiology
6. Small Molecule API and Products
7. Biotech API and Products
8. Packaging
9. Pharmaceutical Analysis
10. Sterile Products Manufacturing

Result: Over an eight-year period we delivered training to over 400 people from a variety of backgrounds, working in many different roles in the organization including QA/QC, production, engineering, regulatory, pack design, etc. Many of the graduates went on to hold senior leadership positions in the organization, which continues to thrive and employ NSF to deliver transformational education across its global network.

CONTACT US

For information on all our training including eLearning and upcoming dates for courses, visit www.nsf.org/info/pharma-training. If you have a question or specific request you would like to discuss, call + 44 (0) 1751 432 999 or email pharmamail@nsf.org.